

London Borough of Tower Hamlets

Older Person Housing Statement

Action Plan

Aim 1: P Provide a range of good quality accommodation and access to home adaptations and improvements that offers older people housing that meets their needs.

Action	Expected Outcome	Output	Date	Responsible Officer
AP1.1: To consider the requirements for a range of older persons accommodation on all new developments as apart of the affordable housing delivery and planning process.	To ensure the requirements for older persons housing as set out in the needs assessment are considered as part of future development programmes.	Additional housing for older persons.	2013 - 15	Alison Thomas Affordable Housing Development Team Michael Bell Planning Policy Team
AP1.2: To plan for longer term provision of extra care sheltered housing schemes to meet future demand including dementia care.	To meet existing and future demand for extra care housing in the borough. To set a target base don the Tribal Care Needs Assessment.	St Thomas' House will have 40 flats for ECSH. Sue Starkey will provide 19 flats for ECSH with dementia.	St. Thomas Extra Care Sheltered Housing: 2012 Sue Starkey Extra Care Dementia Housing: 2012	Barbara Disney. Adult Social Services

<p>AP1.3: In partnership with Tower Hamlets Homes, Registered Providers and Supporting People to review existing sheltered housing stock and consider remodelling to ensure it is decent, secure and fit for purpose.</p>	<p>To make all homes decent for older people in Tower Hamlets.</p> <p>To set out an agreed plan of refurbishment for the sheltered housing stock.</p>	<p>Work with Registered Providers on carrying out options appraisals to look at ways to make sheltered housing modern and more accessible enabling a variety of support needs to be met.</p>	<p>2013 - 15</p>	<p>Tracey St Hill, LBTH</p> <p>Tower Hamlets Housing Forum / Registered Providers</p> <p>Supporting People</p>
<p>AP1.4: To promote the Council's offer to older under occupiers and assist applicants in finding suitable smaller properties where they have expressed that choice</p>	<p>Rehouse older people into suitable properties and contribute to reducing overcrowding in the borough.</p>	<p>Work with Tower Hamlets Homes and Registered Providers to promote transfers for underoccupiers and keep incentives under review.</p>	<p>2013 - 15</p>	<p>Tower Hamlets Housing Forum / Registered Providers</p>

AP1.5: To take forward an affordable private leaseholder scheme in Tower Hamlets through the Gateway Housing Association Older Persons Housing Commission.	Subject to the outcome of the Commission and financial viability, look to provide an affordable private leaseholder scheme that offers a viable alternative choice of tenure for older people.	Provision of an older person's private leaseholder scheme in Tower Hamlets.	2013 - 15	Alison Thomas Affordable Housing Development Team Gateway Housing Association
AP1.6: To market the Home Improvement Agency and the grant funding process for major works and Disabled Facilities Grant to enable older people to remain safe, warm, and secure within their existing homes.	Increase in take up of services from 2009/10 baseline.	Increase in take up of services by 10% monitored by equality groups (subject to confirmation of funding).	2013 - 15	Alan Warner Private Sector Housing Manager (LBTH)

AP1.7: To review assistive technology provision to increase uptake amongst those with critical and substantial need ensuring it is accessible to a wide range of client groups including those with dementia.	Expanded assistive technology provision. Support provided to a wider client base with varying needs.	Reviewed assistive technology provision and costs of modernising equipment adaptable to various client needs especially those with complex dementia needs.	2013 - 15	Adult Social Care Services- Karen Sugars
AP1.8: To promote the private sector handyperson service which has benefited from increased investment.	To improve the quality and condition of private sector homes across the Borough.	Target to be set.	2013 - 15	Carrie Kilpatrick Supporting People Manager
AP1.9: Develop an affordable warmth strategy to help older people live comfortably within their existing homes in order to reduce fuel poverty for older people by offering support and grants to makes homes more energy efficient.	To improve energy efficiency, reduce fuel poverty and improve the health of older persons.	Target to be set.	2013- 15	Abdul Khan Sustainable Development Manager

Aim 2: Help older people to continue to remain active, independent and healthy in their homes supported by flexible inclusive and affordable services				
Action	Expected Outcome	Output	Date	Responsible Officer
AP2.1: Continue to provide a range of support services to older people in their own homes through Supporting People, Adult Social Care and external partners including landlords.	<p>To deliver more tailored services for residents through the Tower Hamlets personalisation programme.</p> <p>Commission of services to meet the needs of Older People.</p>	<p>Commission services identified in the JSNA, OPHNA and Adult Services commissioning strategy for Tower Hamlets.</p> <p>Focus on integrating health and social care services, befriending and outreach, improving healthy lifestyles through aligned referral pathways.</p> <p>Develop an Information, advocacy and advice strategy disseminated to health, adult social care, and third sector providers.</p>	2013 - 15	<p>Barbara Disney</p> <p>Adult Social Care Services</p>
AP2.2: To further explore the provision of hub facilities offering integrated social care, health and well being	Enable older People with needs to remain independent.	Monitor the number of Supporting People (SP) Services being received by client group and retain a broad spectrum of	2013 - 15	<p>Carrie Kilpatrick</p> <p>Supporting People Manager.</p>

services linked more closely with housing – by means of both new building and allocation of existing units in close proximity to such facilities. Consideration should be given to existing natural hubs such as churches and mosques.		commissioned services meeting existing and newly arising need identified in the SP strategy.		
AP2.3: To improve the quality of housing and health advice and information services older people receive through the third sector by securing long term funding for LinkAge Plus (currently funded by the NHS and the Council) and by implementing the Information and Advice Strategy through commissioning high quality information and advice services for residents delivered by third sector organisations.	Early intervention and prevention for older people by having access and advocacy for housing services.	Secure long term funding for LinkAge Plus. Work with LinkAge Plus to extend the range of service offered to older people by commissioning a survey on what areas of information, advocacy, and health and advise older people would like this service to expanded upon. Identify funding to expand the service. Offer a wider scope of services to older people.	2013 - 15	Barbara Disney Adult Social Care Services

AP2.4: To develop the housing advice and options services for older persons and provide a more holistic housing options service.	Provide services to help older people remain in their own home.		2013 - 15	Colin Cormack Housing Options
AP2.5: To ensure the floating support contractor provides a community based support/prevention services reaching across the diversity of tenure and location and increases take up in line with need.	To support people to remain independent within their own homes through a higher take up of floating support service by older persons.	Target to be set.	2013 - 15	Carrie Kilpatrick Supporting People
AP2.6: Review and develop existing housing policies with Tower Hamlets Homes and other social landlords that support older people to remain in their homes including referrals of vulnerable people to the Tower Hamlets Floating Support service	To allow older people to remain in their own homes.	Full review in 2013/14.	2013 - 15	Peter Brown Tower Hamlets Homes Tower Hamlets Housing Forum

AP2.7: To involve older people in the evaluation of services to inform commissioning priorities. This will allow a degree of independence from the Local Authority on services procured.	Improvement of service and increased involvement.	Target to be set.	2013 - 15	TBA
AP2.8: To promote Joint working with Rainbow Hamlets to make sure sheltered services are welcoming and appropriate for older BME and LGBT people.	To ensure the provision of housing in later life is appropriate to meet the needs of older BME and LGBT people.	To create safe and accessible communities that meet the needs of older people through greater involvement of Rainbow Hamlets (LGBT) and the Older People's Pathway Board.	2013 - 15	Gateway Housing Association Tower Hamlets Housing Forum
AP2.9: Continue to support befriending services older people facing isolation in their homes.	Reduce isolation amongst older persons.	Ongoing.	2013 - 15	TH Voluntary Sector
AP2.10: To continue to support initiatives such as the annual hop festival celebrating old East End traditions			2013 - 15	Tower Hamlets Housing Forum

